

Helukabel Online Shop

Documentation EN

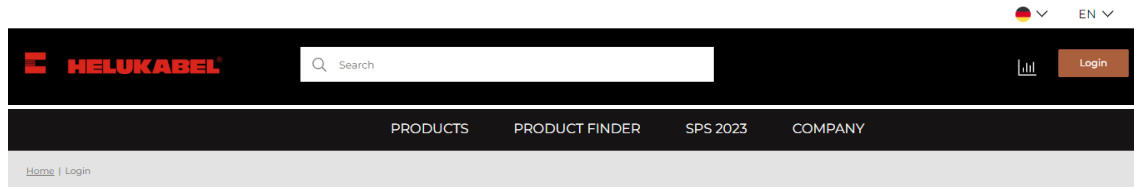
Version 1.0

Table of contents

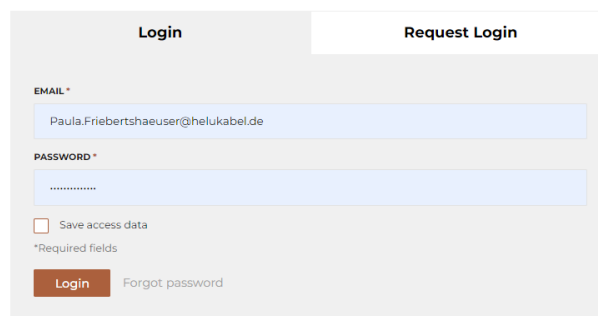
1. Login and Registration	1
2. The Header in Detail	2
3. Customer Account	3
Order History.....	4
Profile	4
Adresses.....	5
Business Unit	6
Shopping Lists	6
Shopping Carts	7
Cable Drum Management.....	7
4. Multiple Shopping Lists	8
5. Multiple Shopping Carts	11
6. Quick Order	13
7. All Products / Available Products Only	14
8. Selection of items	15
9. Shopping Cart / Checkout	16
10. Support & Feedback	18

1. Login and Registration

To login to the online shop, click on "Login" in the header.



Login



The screenshot shows the login form with two tabs: 'Login' (selected) and 'Request Login'. The 'Login' tab contains the following fields and options:

- EMAIL***: A text input field containing the email address 'Paula.Friebertshaeuser@helukabel.de'.
- PASSWORD***: A password input field with masked characters.
- Save access data
- *Required fields
- Login** button
- [Forgot password](#) link

If you already have an account, you can log in with your email address and password.

If you do not have an account yet, please register for the online shop by clicking on the "Request Login" tab.

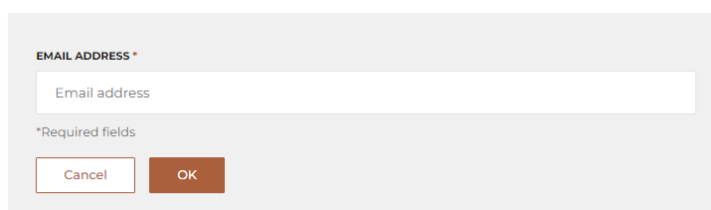
Note:

Multiple users can be registered per company. Please send a separate registration request for each user.

Please note that it may take a few hours to process your registration.

Forgotten your password?

Change Password



The screenshot shows the 'Change Password' form with the following fields and options:

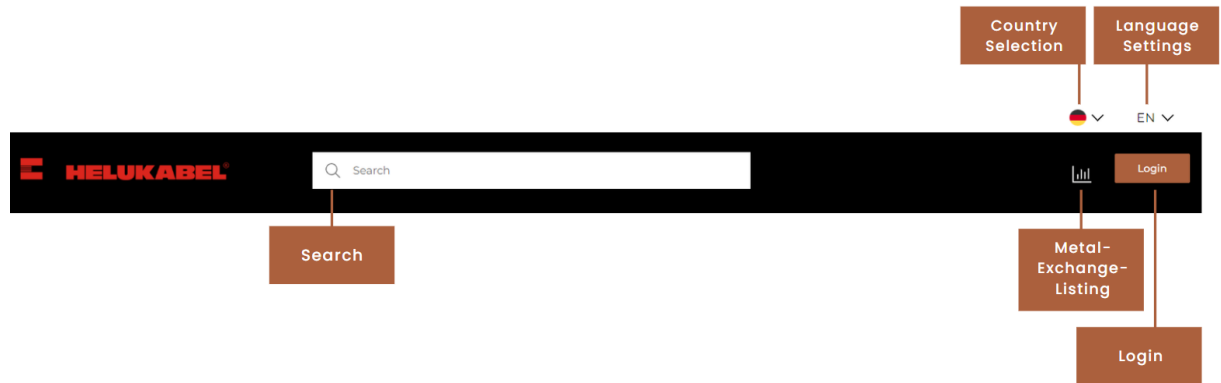
- EMAIL ADDRESS***: A text input field with the placeholder text 'Email address'.
- *Required fields
- Cancel** button
- OK** button

Request a new password via "Forgot password" to request a new password. Enter your account email address and click on "ok".

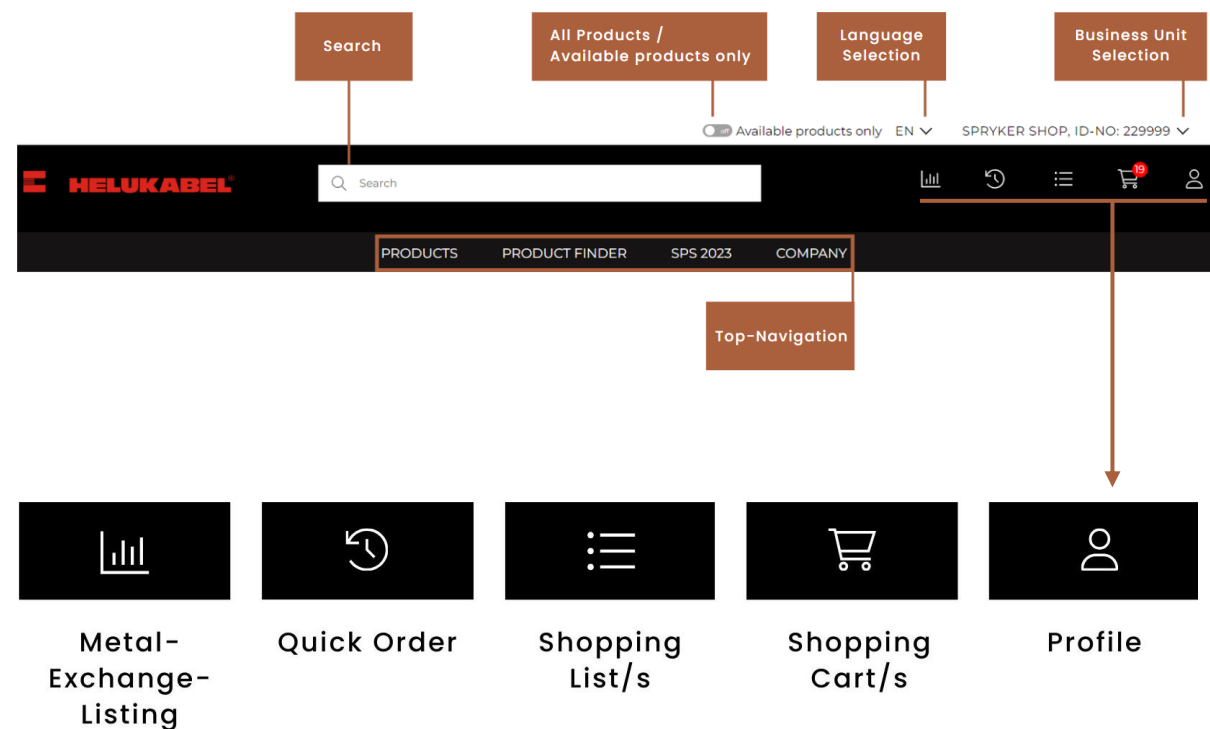
A link to change your password will be sent to you via email.

2. The Header in Detail

The header when you are **logged out**:










The header when you are **logged in**:



3. Customer Account










You can find all important information about your account by clicking on the "Profile" icon in the header. The following menu items are listed in the "Customer Account" section:






-  • Order History
-  • Profile
-  • Addresses
-  • Business Unit
-  • Shopping Lists
-  • Shopping Carts
-  • Cable Drum Management

The section „Customer Account“:

[Home](#) | Customer Account

-  Order History
-  Profile
-  Addresses
-  Business Unit
-  Shopping Lists
-  Shopping Carts
-  Cable Drum Management









Order History Search & Filters

Order Ref. ⌵	Order No. ⌵	Date ⌵	Company User ⌵	Email ⌵	Total	Order Status	Actions
test mwset	11268043	Oct. 24, 2023 21:52	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
Test	11248777	Sep. 13, 2023 19:42	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
Test	11242484	Aug. 30, 2023 19:46	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
test	11242482	Aug. 30, 2023 18:29	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
test	11237204	Aug. 17, 2023 20:09	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	

Order History

Click on **Order History** to see an overview of all orders you have placed in the online shop. You can filter the orders using the "Search & Filters" button.

Order History Search & Filters

Order Ref. 	Order No. 	Date 	Company User 	Email 	Total	Order Status	Actions
test mwset	11268043	Oct. 24, 2023 21:52	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
Test	11248777	Sep. 13, 2023 19:42	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	
Test	11242484	Aug. 30, 2023 19:46	Alexander Volkert	alexander.volkert@helukabel.de	€ 0.00	Canceled	

Clicking on the arrow opens the order and shows the status and important information about the order. You can also view and download the order confirmation and packing lists.

Furthermore, it is possible to reorder individual items or to place the entire order in the shopping basket again. This allows you to reorder items with ease.

Profile

Click on **Profile** to view your saved personal details. Here you can change the email address we use to send order confirmations and change your password if required.

Profile

Personal Data

SALUTATION **FIRST NAME *** **LAST NAME ***

Ms.

EMAIL *

Information for this account cannot be changed due to the synchronization with SAP

DIFFERENT EMAIL FOR ORDER CONFIRMATION

*Required fields

Change Password

OLD PASSWORD *

NEW PASSWORD *



CONFIRM PASSWORD *

*Required fields

Addresses

Click on **Addresses** for an overview of all delivery, pickup and billing addresses stored in your account. You can add, edit and delete manual delivery addresses in the customer account section. It is also possible to set a default delivery and pickup address.

[Add new delivery address](#)

<p>Delivery Address Set as default</p> <p>Spryker Shop</p> <p>Schloßhaldenstr. 11 71282 Hemmingen , Germany</p>	<p>Delivery Address (manual / default)  </p> <p>ABC travel</p> <p>sdfasdfsdfsdfasdfsdfasd 53224 Milwaukee , Germany</p>
<p>Pickup Address Set as default</p> <p>Abholung Helukabel</p> <p>Eichelbergstraße 7 09212 Limbach-Oberfrohna , Germany</p>	<p>Pickup Address Set as default</p> <p>Abholung Helukabel</p> <p>Zum Mühlenfließ 1 15366 Neuenhagen , Germany</p>
<p>Pickup Address Set as default</p> <p>Abholung Helukabel</p> <p>Willi-Bleicher-Str. 4 71282 Hemmingen , Germany</p>	<p>Billing Address (default)</p> <p>HELU - ebay</p> <p>Schloßhaldenstr. 10 71282 Hemmingen , Germany</p>
<p>Billing Address</p> <p>Spryker Shop</p> <p>Schloßhaldenstr. 11 71282 Hemmingen , Germany</p>	

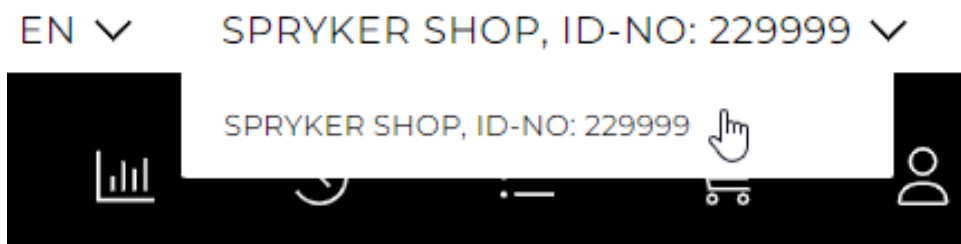
[Add new delivery address](#)

When you check out, you can manually enter a different delivery address for each order and choose whether to save it permanently or use it only once.

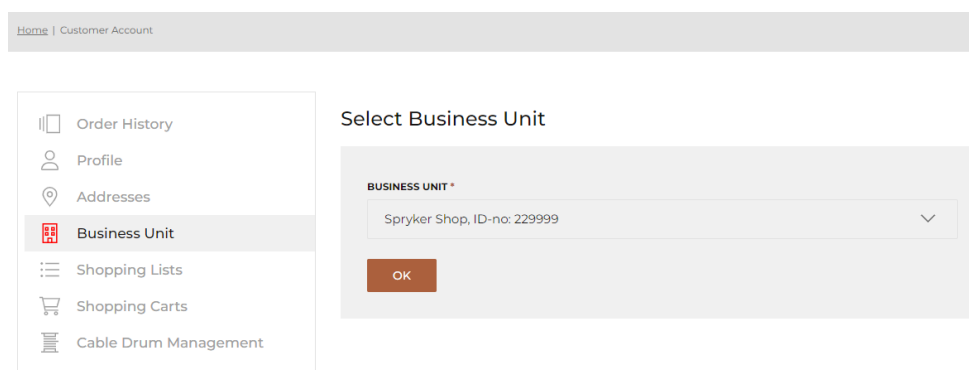
Business Unit

Click on **Business Unit** to get an overview of all business units/customer numbers assigned to the logged-in user profile. This allows you to switch between different Business Units (in the header or customer cockpit) without having to log in with a separate account.

- Select business unit in the **header**:



- Select business unit in the **customer cockpit**:







Shopping Lists

Click on **shopping lists** to find an overview of the shopping lists you have created.

Shopping Lists

NAME *

Name	Owner	Created	Access	No. of Items	Actions
<input type="checkbox"/> Einkaufsliste - Projekt 1	Paula Friebertshaeuser	Jan. 18, 2023	Full access	2 items	   



"/>

Shopping Carts

Click on **shopping carts** to find an overview of the shopping carts you have created.

Shopping Carts

[+ Create shopping cart](#)

Name	Access	No. of Items	Actions
Shopping cart	Owner Access	19 items	  
Shopping Cart 2	Owner Access	1 item	  

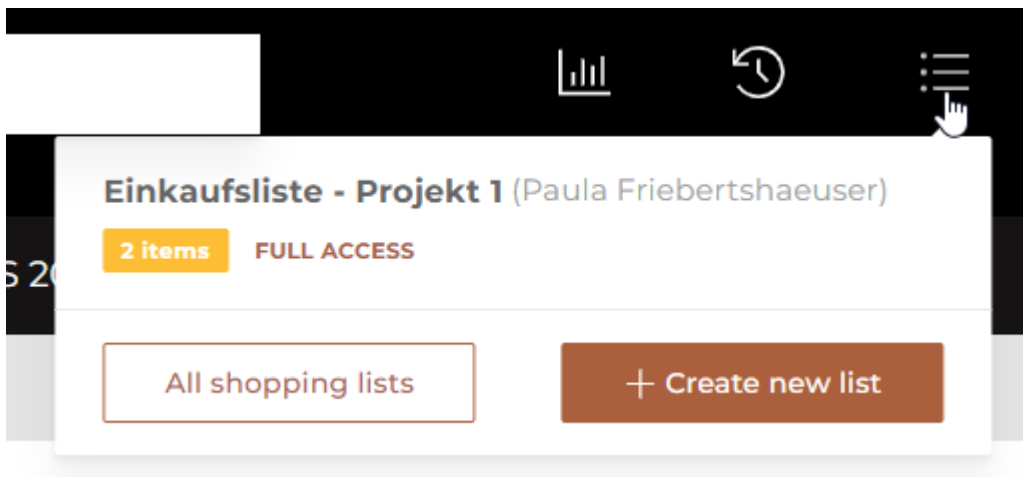
Cable Drum Management

To report empty cable drums for collection, the form "Cable Drum Management" is linked here.

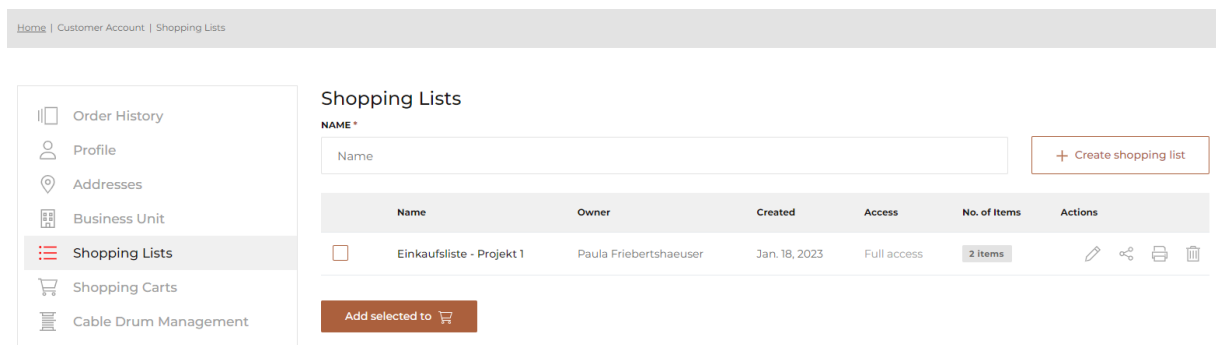
4. Multiple Shopping Lists



By clicking on the shopping list icon in the header, you can open an overview of your shopping lists.



You have the possibility to create different shopping lists and add items to them individually.



An item can be added to the shopping list as follows:

- **Option 1:** Add individual items by selecting the length, quantity and the desired shopping list on the respective item detail page.

€ 202.47 / 100 metre ⓘ

100 × 1

Add to cart: Shopping cart

Add to shopping list: Einkaufsliste - Projekt 1

Please select shopping list

Einkaufsliste - Projekt 1

- **Option 2:** Add individual items via the quick order by selecting the item number/name, length and quantity.

Einkaufsliste - Projekt 1

OWNER: Paula Frieberthshaeuser ACCESS: FULL ACCESS SHARED WITH: 1 Users

Quick Add to shopping list

10001 Lenght / Amount × Quantity Add


JZ-500 HMM grey 100 G 0.75 mm² (11017876)

Add all available products to cart

€ 29.00/ 100 metre ⓘ

OZ-500 grey 2 x 0.5 mm²


Part no.: 10001
PVC control and connection cable, 300/500 V, number coded, unshielded

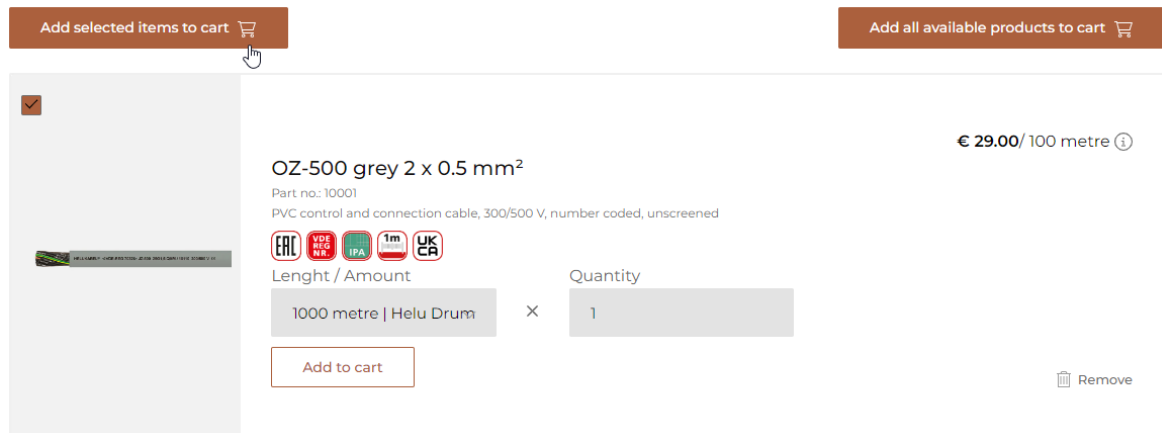


Lenght / Amount × Quantity

1000 metre | Helu Drum × 1

Add to cart Remove

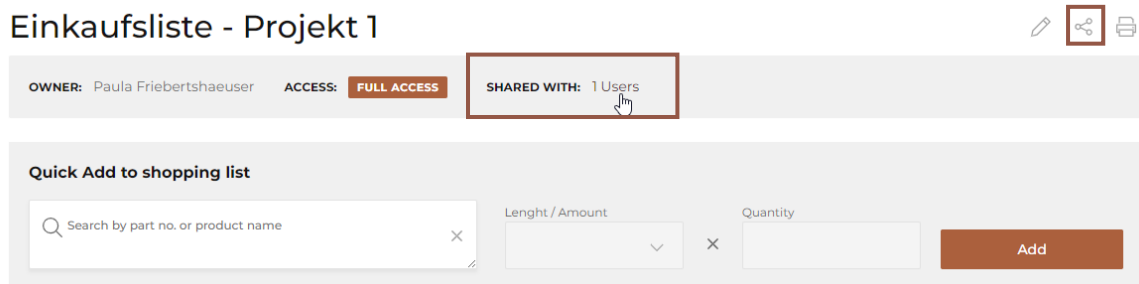
All items or individual items from the shopping list can be added to the shopping cart via "Add to ".



Note:

Shopping lists (including the items added to it) will remain until the user deletes individual items or the entire shopping list.

Within the shopping list, you have the option of editing your shopping lists, i.e. changing the quantity or number and deleting individual or all items.



Shopping lists can be shared with other colleagues in the company via the share icon.

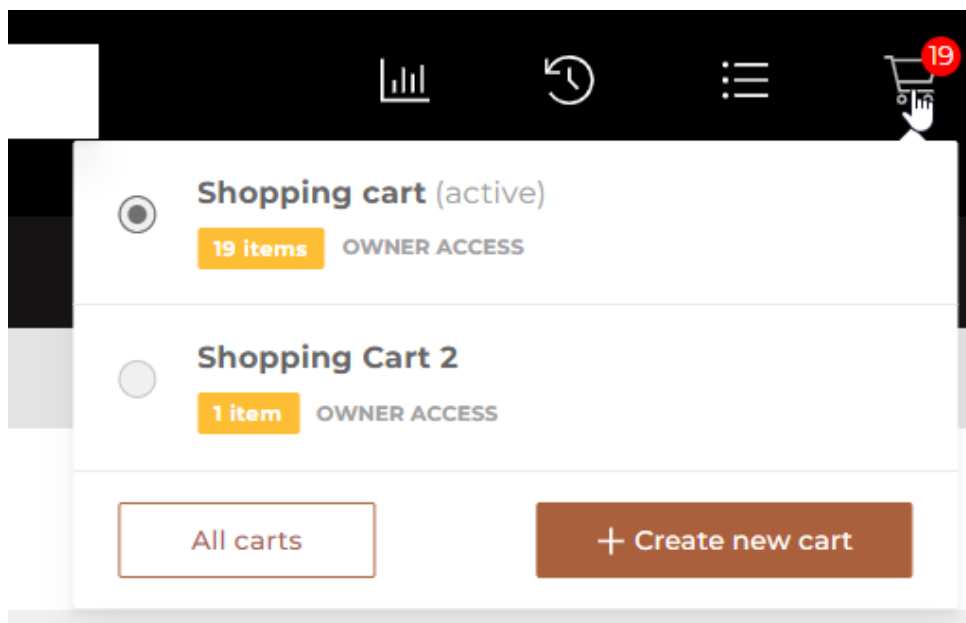
5. Multiple Shopping Carts



By clicking on the shopping cart icon in the header, you can access the currently active shopping cart.

The active shopping cart can be recognised as follows:

- Hover your mouse over the shopping cart icon in the top right-hand corner of the page. The active shopping cart is marked with a dot.
(see screenshot: active shopping cart = "Shopping cart")



- The active shopping cart is highlighted in color in the "Shopping carts" section.
(see screenshot: active shopping cart = „Shopping cart“)

Shopping Carts				+ Create shopping cart		
Name	Access	No. of Items	Actions			
Shopping cart	Owner Access	19 Items				
Shopping Cart 2	Owner Access	1 item				

Note:

Shopping carts can be changed by clicking on them.

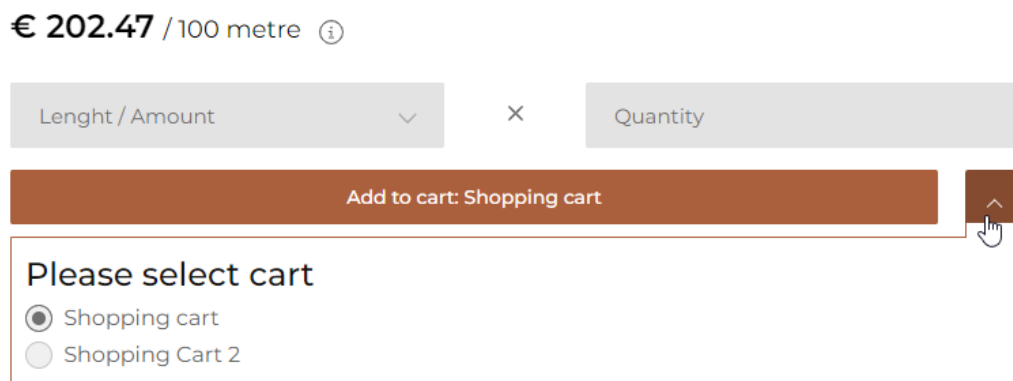
In the HELUKABEL online shop, you can create more than one shopping cart. This allows you, for example, to place orders per project, send them to separate delivery addresses or receive all products for a project in one order and invoice.

Note:



Shopping carts remain saved in your customer account and are still available when you log in again - until items have been ordered or deleted.

An item can be added to a shopping cart as follows:

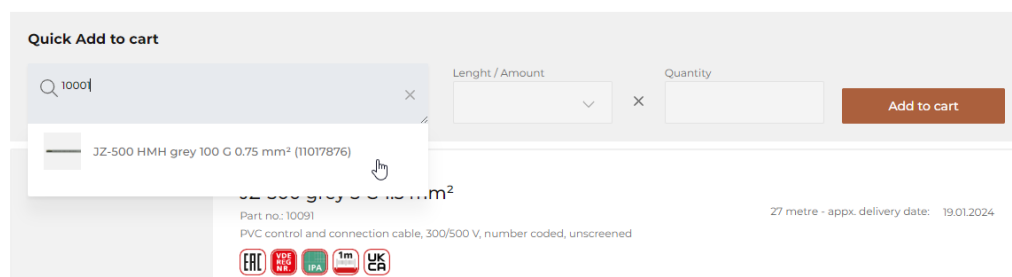
- **Option 1:** Add individual items by selecting the length, quantity and the desired shopping cart on the respective item detail page.



- **Option 2:** Add individual items to the active shopping basket via the quick order by selecting the article number/name, length and quantity

Shopping cart  

19 items



6. Quick Order



You can access the quick order function via the quick order icon in the header.

The Quick order allows you to quickly add items to the shopping cart as following:

- **Manual entry** of article number, length/quantity and quantity
- **Upload** a csv-file with the defined parameters of the csv-template (The csv-template can be downloaded via "Click here for the csv template")

Home
Quick Order

Order directly with part no, product name or csv upload. Please use the csv file template to upload.

PART NO. OR PRODUCT NAME	ENTER QUANTITY	SELECT LENGTH	MEASURING UNIT
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text" value="Search by part no. or product name"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Upload Your Order

NO FILE SELECTED. [CLICK HERE TO SELECT FILE.](#)
Only .csv files accepted

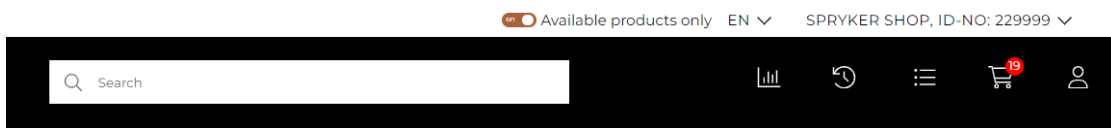
[Upload](#)

[Click here to download a csv template](#)

[Add more rows](#) [Clear all rows](#)

[Add to cart](#)

7. All Products / Available Products Only



The "Available products only" toggle offers you the option:

- to browse our **entire product portfolio**



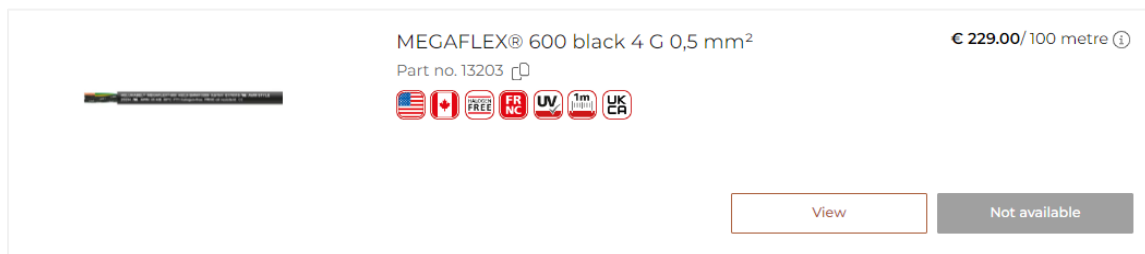
- or to display/browse **only the available products.**



Note:

You can only order available products.

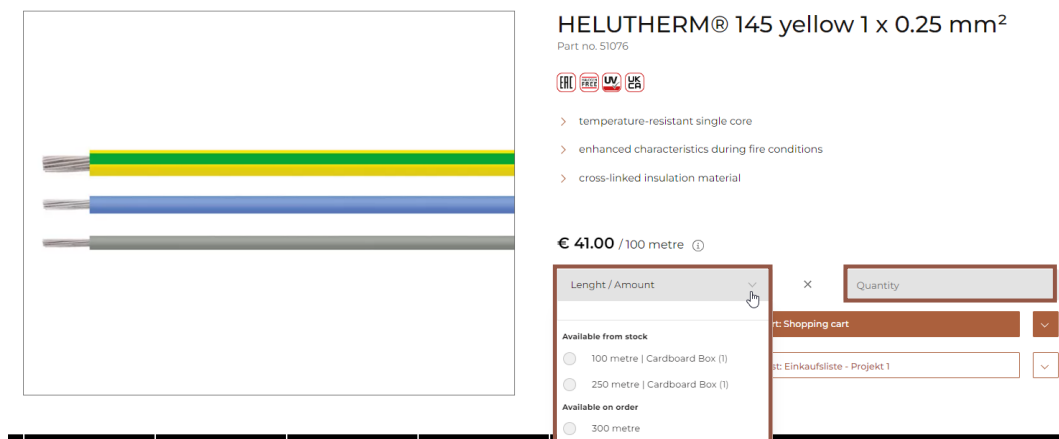
Please contact your personal HELUKABEL contact person to enquire about unavailable products (see below). You will then receive a customized quote including delivery time.



8. Selection of items

You can select individual lengths or lengths in stock on the item detail page:

- **No cutting costs** are charged for **items that we have in stock**. The packaging type (e.g. drum, ring, spool, disposable drum, etc.) of the stock lengths/quantities are also displayed. (The stock is shown in brackets)
- **Cutting costs** are charged for **customized cuts**. The costs can be viewed in the shopping cart for each item.



You can enter the desired Length or Amount of the item in the "Length/Amount" field and select the quantity in the "Quantity" field.

The selected item can then be added to the shopping cart or shopping list.

€ 41.00 / 100 metre ⓘ

Length / Amount × Quantity



Add to cart: Shopping cart

Add to shopping list: Einkaufsliste - Projekt 1

9. Shopping Cart / Checkout

You will find the following information in the shopping cart:

- Delivery dates
- Net value of goods
- Metal surcharge
- Cutting costs
- Packaging costs
- Freight costs

Shopping cart  

18 items

Quick Add to cart

×

Lenght / Amount

×

Quantity

Add to cart

JZ-500 grey 3 G 1.5 mm²

Part no.: 10091

PVC control and connection cable, 300/500 V, number coded, unscreened

27 metre - appx. delivery date: 19.01.2024

Lenght / Amount

27 metre | Ring

×

1

Total Amount: 27 metre

Price € 73.00 / 100 metre **€ 19.71**

Metal Surcharge **€ 7.31**

Total Net Position € 27.02

Personal Note Delete

OZ-500 grey 2 x 0.5 mm²

Part no.: 10001

PVC control and connection cable, 300/500 V, number coded, unscreened

100 metre - appx. delivery date: 19.01.2024

Custom Order Reference*

xyz

Personal Note ▼

Vouchers

Enter voucher code Redeem code

Your Order 18 items

Net Value of Goods	€ 44,468.49
Metal Surcharge	€ 8,591.30
Net Value	€ 53,059.79
VAT: 19%	€ 10,081.36
Grand Total	€ 63,141.15

Details of the conditions will be sent via order confirmation.

Checkout

It is possible to add individual items to the shopping cart using the quick order. You can edit and delete items individually or delete all items in the shopping cart.

An individual reference for your order must be entered in "Custom Order Reference".

You can create notes at both order and item level under "Personal Note". These are visible on any subsequent documents (e.g. order confirmation, invoice).

Note:



The personal notes are only intended for your records and do not affect the order.

You can redeem HELUKABEL online shop vouchers via "Vouchers" by entering your voucher code. Only one voucher per order is valid.

You can complete your order by clicking "Checkout".

Note:

If you have changed the quantities in the shopping cart or added an item via quick order, you will first need to update the shopping basket clicking "Update shopping cart" or "Refresh" on item level to obtain the current prices and delivery dates. You can then finalize your order by clicking on "Checkout".

Shopping cart  


18 items

Quick Add to cart

Search by part no. or product name Length / Amount X Quantity

JZ-500 grey 3 G 1.5 mm²

Part no: 10099
PVC control and connection cable, 300/500 V, number coded, unscreened



Length / Amount 2 metre | Helu Drum X Quantity 1 Total Amount: 27 metre

Price
Metal Surcharge

Total Net Position

Personal Note

OZ-500 grey 2 x 0.5 mm²

Part no: 10001
PVC control and connection cable, 300/500 V, number coded, unscreened

Custom Order Reference* xyz

Personal Note

Vouchers Enter voucher code Redeem code

Your Order 18 items

Please refresh the shopping cart to get current prices and delivery dates.

Once successfully completed your order, you will receive an order confirmation with all details of the conditions.

10. Support & Feedback

- Do you have questions about the HELUKABEL online shop?
- Do you need help regarding the HELUKABEL Online Shop?
- Do you have feedback, suggestions and requests regarding the HELUKABEL Online Shop?

Don't hesitate to send us your request via email to ecommerce@helukabel.de